

Saint Francis LIFE is the newest healthcare choice for older people living in New Castle County.

LIFE is a Program of All-Inclusive Care for the Elderly (PACE). This unique model of care helps people live safely at home with assistance from a team of compassionate healthcare experts.

LIFE offers a total solution for older adults who experience health problems that limit their daily activities. By providing complete medical, health and social services in a centralized location, as well as in participants' homes, LIFE enables seniors to live independently. For the convenience of our participants, transportation is included.

LIFE serves individuals who:

Are 55 or older

Live in the service area

Are certified by the state at a nursing home level of care

Can live safely at home with the support of the LIFE Team

The Saint Francis LIFE Center

The LIFE Center provides one location where doctors, nurses and other healthcare professionals offer treatment and monitor changes in participants' health.

Participants receive nutritious meals and join in on a variety of activities to keep active and make new friends. We encourage seniors to do things for themselves so they can live independently for as long as possible.

LIFE Services

Participants receive all healthcare services from Saint Francis LIFE. With the exception of emergency care, all services must be authorized by the

LIFE Care Team and be based on the personalized care plan that is developed for the participant. In addition, a provider within the LIFE network must deliver these services.

Saint Francis LIFE services may include:

Adult day health services, including meals, recreational & social programs

Primary & specialty medical care

Nursing care

Prescribed & over-the-counter medicines

Occupational, physical and speech therapy

In-home services, such as light housekeeping, laundry, meal preparation, adaptive equipment, and assistance with bathing & dressing

Social work services

Foot, vision & hearing care

Dental care

Mental health services

Personal care services

Transportation

Medical equipment & supplies

Nutrition counseling & diet planning

Home-delivered meals

Caregiver respite & caregiver support group

Spiritual care & counseling

Personal emergency response systems

Nursing home care

End-of-Life support & care

Note that participants may be fully and personally liable for unauthorized services, or for services that are outside of the LIFE program agreement. Emergency services will be covered.

Saint Francis LIFE provides all the medical and nursing care, physical therapy, occupational therapy, nutritional services and social work support needed by a participant. If hospital, skilled nursing or home care is needed, it is coordinated through the Saint Francis LIFE team.

Who pays for LIFE?

LIFE accepts a combination of Medicaid and Medicare, Medicaid only or private payment. There are no out-of-pocket charges if participants qualify for both Medicare and Medicaid or Medicaid only. Participants who do not qualify for Medicaid pay a flat monthly fee.

Our goal at Saint Francis LIFE is that the cost will never be a barrier to receiving the care that is needed, and the cost will not vary based on the participant's changing needs.

Saint Francis LIFE complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex.

How to Enroll in the LIFE Program

Enrollment is easy. Our Enrollment Specialist will meet with an applicant, and if they choose, a family member or caregiver at home to provide a detailed understanding of the program. An in-home assessment will be scheduled, as well as a visit to the center for a meeting with a doctor, nurses and other key staff.

Each applicant will receive a medical evaluation and an individualized plan of care will be developed. This care plan will include input from the applicant as part of the healthcare team.

The Enrollment Specialist will review the plan of care and the enrollment paperwork with the applicant and anyone they may designate as a representative. Enrollment is voluntary and participants may disenroll at any time by notifying the LIFE Social Worker.

ATTENTION: If you speak Spanish, language assistance services free of charge are available to you. Call 1-302-660-3351 (TTY: 1-800-232-5460).

ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-302-660-3351 (TTY: 1-800-232-5460).

For more information or to schedule a meeting, please call 302.660.3351.

LIFE helps seniors live at home.

Staying independent and continuing to live at home are important objectives for seniors; however, ensuring their safety and proper care are serious concerns.

Saint Francis LIFE understands this and offers a total solution to help seniors stay healthy and live safely at home.

Seniors in the LIFE program benefit from a wide range of healthcare services provided in our LIFE Center or in their homes, as needed, 365 days a year.

LIFE is a partner for caregivers.

Family caregivers want the best care for their loved one. Getting that care, however, can be challenging. Driving to multiple doctor appointments, staying informed about medical issues, helping to keep track of medications, and coordinating care can be difficult for any caregiver. And leaving a loved one at home alone during the day can be worrisome. It doesn't have to be this way. Saint Francis LIFE can coordinate all the care and services needed to relieve caregiver stress.

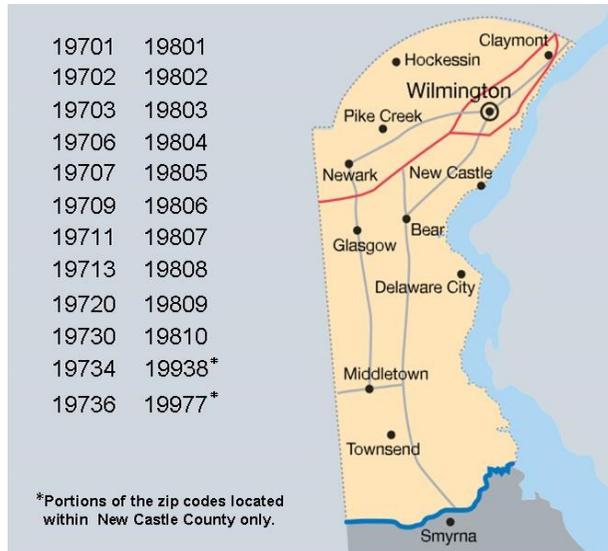
LIFE's seniors live a better life.

Saint Francis LIFE offers many advantages for seniors:

- Seniors stay in control of their lives, remaining in the community and out of a nursing home as long as possible.
- A team approach to care keeps the senior and the family at the center of healthcare decisions.
- Care is complete, preventive and ongoing.
- Help and relief are provided for seniors, caregivers and family members.

The Saint Francis LIFE Service Area

Participants receive services at the LIFE Center and in their homes as needed. LIFE services are available for eligible seniors within the following zip codes in New Castle County, DE:



About Saint Francis LIFE

Saint Francis LIFE is a program of Saint Francis Healthcare, which is member of Trinity Health, one of the largest multi-institutional Catholic healthcare delivery systems in the nation. Trinity Health serves people and communities in 22 states with 93 hospitals, 109 continuing care locations—including home care, hospice, PACE and senior living facilities—that provide nearly 2.5 million visits annually. With the LIFE program, Saint Francis Healthcare demonstrates its commitment to improving the quality of life for everyone in our community, including seniors living in New Castle County who need assistance to remain independent in their own homes.

1072 Justison Street, Wilmington DE 19801
1.302.660.3351 1.800.232.5460 (TTY)
SFLMarketing@che-east.org
SaintFrancisHealthcare.org



©2017 Saint Francis Healthcare. A Member of Trinity Health.
H5493_SFLIFEBROCHURE5_17



living independently for elders
at Saint Francis Healthcare

