



Saint Francis
Healthcare

A Member of Trinity Health

PRESS KIT

BY THE NUMBERS

For more than 90 years, Saint Francis Healthcare has provided the City of Wilmington and Northern New Castle County high-quality, compassionate healthcare. Saint Francis offers a variety of services to the community, including emergency care, cardiology, oncology, women's health and family medicine, among others. **Founded by the Sisters of Saint Francis of Philadelphia in 1924, our mission is to serve anyone who requires medical care regardless of religion, race, color, creed or economic status.**

SIZE



219
Beds



1,200
Employees

PATIENT CARE

Each year, we provide medical care for thousands of people, including:



200,000+
visits



32,000
emergency visits



700+
babies delivered

GIVING BACK

Through the Saint Francis Foundation, we're committed to giving back to our community. Our programs include:

The **Saint Clare Medical Mobile Outreach Program**, which has provided **80,000+** patient visits since its inception.

Tiny Steps Program, which offers prenatal and postpartum care to support the smallest among us.

Center of Hope, which provides care to the medically underserved in the Wilmington-Newark area.

Trinity Health

Saint Francis Healthcare is member of Trinity Health, the second largest faith-based healthcare ministry in the United States. Trinity Health employs over 131,000 and is in 22 states with 93 hospitals and 122 continuing care facilities, including 14 PACE center locations and 47 home care and hospice locations.

To learn more about Trinity Health, visit www.trinity-health.org.

LOCAL INDUSTRY LEADER

Saint Francis LIFE provides all-inclusive care for older adults as Delaware's **only PACE center**.

The Saint Francis Emergency Room is a **verified Level III Trauma Center**, with an average wait time of only **30 minutes**.

Saint Francis is one of only **15 community members** of the **Thomas Jefferson Sidney Kimmel Cancer Network**.

Saint Francis Emergency Medical Services are the **911 Basic Life Services** for the city of Wilmington.

AWARDS & RECOGNITION

- Designated as a verified Level III Trauma Center by the American College of Surgeons, signifying that 24-hour emergency care is available.
- Accredited by The Joint Commission, the nation's leading healthcare accreditation agency, both as a hospital and for home health services.
- Certified by The Joint Commission:
 - For perinatal care, making us the only hospital in Delaware to achieve this recognition for delivering the highest standard of quality and safe care to mothers and their babies.
 - As a Primary Stroke Center, meaning Saint Francis follows best practices for stroke care.
- Accredited by the American College of Surgeons-Commission on Cancer, which recognizes cancer care programs for a commitment to providing comprehensive, patient-centered care.
- Affiliated as a community member of the Jefferson Sidney Kimmel Cancer Network.
- Designated as a Bariatric Surgery Metabolic and Bariatric Surgery Accreditation and Quality Improvement Program (MBSAQIP) Accredited Comprehensive Center by the American Society for Metabolic and Bariatric Surgery.
- Recognized by the American Heart Association for achievement in the Mission: Lifeline quality improvement program.

CEO BIOGRAPHY

Daniel Sinnott, President and Chief Executive Officer

Daniel J. Sinnott, an accomplished executive with more than 30 years of healthcare leadership experience, became President and Chief Executive Officer of Saint Francis Healthcare on November 13, 2017. He formerly served as the senior vice president for business development for the hospital.

Before joining Saint Francis Healthcare, he launched Sinnott Executive Consulting, with the mission of developing strong, ethical leaders. Sinnott also served as CEO of Temple University Hospital in Philadelphia, where he was responsible for the strategic and operational performance of a two-campus, 667-bed facility that earned \$615 million in net revenue and had 3,500 employees. Prior to that, he spent 15 years with Catholic Health Initiatives, most recently as senior vice president of operations for a region of 10 hospitals.

Sinnott holds an MBA in Healthcare Administration from Temple University. He completed his undergraduate studies at Mount St. Mary's College (now Mount St. Mary's University) in Emmitsburg, Maryland, where he majored in social welfare and sociology and graduated with honors.

He also serves as a Lecturer for a Management Communication course in the Wharton MBA and Executive MBA programs at the University of Pennsylvania. A prolific writer, Sinnott has published several articles focused on executive leadership development.



COMMUNITY BENEFIT PROGRAMS

Since 1924, one of the hallmarks of Saint Francis Healthcare is that we reach out to and care for all, regardless of one's ability to pay. Saint Francis Healthcare wants to improve the health of our community and works with those most in need. And, as a true community hospital, we understand the importance of a healthy community, and serve them in their homes, in clinics, and throughout the county.

Through grants and important programs, we are making a difference in the communities in which we live and work. Saint Francis Healthcare the care of patients through its charity care programs for approximately \$11 million. Without this subsidy, patients would not have access to required medical care, preventative treatment or prescriptions requiring co-pays. We feel this is in keeping with our mission to create a transforming, healing presence in our community, regardless of one's economic situation.

Tiny Steps Program

The Tiny Steps Program gives the smallest, most vulnerable members of our community a fighting chance. In a state with an alarmingly high infant mortality rate, the Tiny Steps Program is fostering healthy pregnancies, healthy babies and healthy families. Operating out of the Family Medicine Center at Saint Francis and the Center of Hope on Stanton-Christiana Road in Newark, Tiny Steps offers complete prenatal, maternity care, post-partum care, bilingual health classes, patient/parent education and counseling to all expectant mothers, regardless of their financial circumstances.

Center of Hope

This full-service Family Medicine Center provides primary healthcare to medically underserved people in the Wilmington-Newark area, with a special focus on the needs of the Latino community. To ensure services are provided in a culturally appropriate environment, a majority of the staff is bilingual as well as understand and respect cultural differences. In addition to medical care, the Center combines an intensive patient education program with each visit to help reduce acute illness and promote healthy lifestyles in an at-risk population.

Saint Clare Medical Mobile Outreach Program

This is truly a full-service doctor's office on wheels. By traversing the streets of Wilmington and New Castle County, our staff stays on the van to deliver medical care to those who are homeless, poor and/or uninsured. The medical professionals vaccinate children who are uninsured, provide prescription medicines to those who cannot afford to purchase them and offer medicine on a regular basis to people with chronic illness and acute medical problems.

NAMESAKE PATRON SAINT: SAINT FRANCIS OF ASSISI

Saint Francis of Assisi was born Giovanni di Pietro Bernardone, at Assisi, in Umbria, in 1182. Upon his birth, he was baptized Giovanni after John the Baptist. His father renamed his son Francesco.

Growing up in a well-to-do family, everyone loved Francis. He was constantly happy, charming and a born leader. He was permitted to daydream and mostly ignore his studies.

At age 25, he experienced a conversion. Francis started to spend more of his time in prayer. He went off to a cave and wept for his sins. Sometimes God's grace overwhelmed Francis with joy. He gave up all of his belongings to love God and to serve those in need. He founded the Order of Friars Minor, the women's Order of Saint Clare and the Third Order of Saint Francis.

Francis was uniquely devoted to living a simple life, and to honoring God by honoring all of creation. He believed in the incarnation of God through Jesus, but also through the ability of each of us to be the face of God for the other. Saint Francis is understood to be the first to depict a living Nativity to celebrate Christmas.

He died in 1226.

At Saint Francis Healthcare, we remember our namesake on October 4, the Feast of Saint Francis of Assisi, and every day in the ways that we serve the community with openness to each person and great care for those in need.

SAINT FRANCIS FOUNDATION

The mission of the Saint Francis Foundation is to identify and secure charitable funds from private companies, individuals and the public sectors to reinvest in the Hospital as well as in the operating and capital needs of the Hospital's community outreach programs, technology, and patient care.

To learn more about the Saint Francis Foundation, contact:

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MEDIA POLICY

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To effectively facilitate the requests of media reporting on news and events that take place at Saint Francis Healthcare, the Marketing and Communications Department has established the following guidelines for reporters requesting information or interviews:

- Media must arrange all interviews and photo shoots with Saint Francis Healthcare staff or patients in advance through the Marketing and Communications Department
- Media representatives in the Marketing and Communications Department will consider media requests for patient interviews or photographs in consultation with the patient's clinical team
- To ensure confidentiality, privacy and appropriate sensitivity to patients and families, reporters, film crews, and photographers must always be accompanied by a Marketing Communications staff person while on any Saint Francis Healthcare property. Hospital security will ask unauthorized media to leave the campus until they have contacted the Marketing and Communications Department.

Releasing Patient Information

In accordance with HIPPA regulations, no information about patients may be released unless consent is given. If consent is given, only one of the following one-word conditions may be released:

- **Good** – Patient is in no imminent danger and is making progress toward normal health
- **Fair** – Patient is in satisfactory condition and is only moderately ill
- **Poor** – Patient is seriously ill and could be in potentially critical condition
- **Critical** – Patient's condition is life-threatening