LIFE is for Seniors
Staying independent and being able to continue living at home are important objectives for seniors; however, ensuring their safety and proper care are serious concerns. Saint Francis LIFE understands this and offers a total solution to help seniors stay healthy and live safely at home.

Seniors in the LIFE program benefit from a wide range of healthcare services provided in our LIFE Center or in their homes, as needed, 365 days a year.

LIFE is for Caregivers
Family caregivers want the best care for their loved one. Getting that care, however, can be frustrating. Driving to multiple doctor appointments, staying informed about medical issues, helping to keep track of medications, and coordinating care can be challenging for any caregiver. And leaving a loved one at home alone during the day can be worrisome. It doesn’t have to be this way.

Saint Francis LIFE can coordinate all the care and services needed to relieve caregiver stress.

LIFE is Good
Saint Francis LIFE offers many advantages for seniors, including:
- Seniors stay in control of their lives, remaining in the community and out of a nursing home as long as possible.
- A team approach to care that keeps the senior and the family at the center of healthcare decisions.
- Care is complete, preventative and ongoing.
- Help and relief for caregivers and family members.

LIFE is a Program of All-Inclusive Care for the Elderly (PACE). This unique model of care helps seniors live safely at home with assistance from a team of compassionate healthcare experts.

LIFE offers a total solution for seniors who experience health problems that limit their daily activities. By providing complete medical, health and social services in a centralized location, as well as in participants’ homes, LIFE enables seniors to live independently. For the convenience of our participants, transportation is included.

LIFE serves individuals who
- Are 55 or older
- Live in the service area
- Are certified by the state at a nursing home level of care
- Can live safely at home with the support of the LIFE Team

The Saint Francis LIFE Center
The LIFE Center provides one location where doctors, nurses and other healthcare professionals offer treatment and monitor changes in participants’ health.

Participants receive nutritious meals and join in on a variety of activities to keep active and make new friends. We encourage seniors to do things for themselves so they can live independently as long as possible.
LIFE Services

Participants receive all healthcare services from Saint Francis LIFE. With the exception of emergency care, all services must be authorized by the LIFE Care Team and be based on the personalized care plan that was developed for the participant. In addition, a provider within the LIFE network must deliver these services.

Saint Francis LIFE services include

- Adult day health services, including meals, recreational & social programs
- Primary & specialty medical care
- Nursing care
- Prescribed & over-the-counter medicines
- Occupational, physical and speech therapy
- In-home services, such as light housekeeping, laundry, meal preparation, adaptive equipment, and assistance with bathing & dressing
- Social work services
- Foot, vision & hearing care
- Dental care
- Mental health services
- Personal care services
- Transportation
- Medical equipment & supplies
- Nutritional counseling & diet planning
- Home-delivered meals
- Caregiver respite & caregiver support group
- Spiritual care & counseling
- Personal emergency response systems
- Nursing home care
- End-of-Life support & care

In short, Saint Francis LIFE provides all the medical and nursing care, physical therapy, occupational therapy, nutritional services, and social work support needed by a participant. If hospital, nursing home or home care is needed, it is coordinated through the Saint Francis LIFE team.

Who Pays for LIFE?

LIFE accepts Medicare, Medicaid or private payment. There are no out-of-pocket charges if participants qualify for both Medicare and Medicaid or Medicaid only. For participants who do not qualify for Medicaid, there is a flat monthly fee.

Once enrolled, Saint Francis LIFE will handle all paperwork and claims with participants. With the exception of emergency services, participants may be fully and personally liable for the cost of unauthorized services, or for services that are outside of the LIFE program agreement.

Our goal at Saint Francis LIFE is that the cost will never be a barrier to receiving the care that is needed and the cost will not vary based on the participant’s changing needs.

Saint Francis LIFE does not discriminate in the delivery of services based on race, ethnicity, national origin, religion, sex, sexual orientation, age, mental or physical disabilities or source of payment.

How to Enroll in the Saint Francis LIFE Program

Enrollment is easy. Our Enrollment Specialist will meet with an applicant and, if they choose, a family member or caregiver at home to provide a detailed understanding of the program. They will do an assessment and schedule a visit to the center for a meeting with a doctor, nurses and other key staff.

Each applicant will receive a medical evaluation and a plan of care will be established. This care plan will include input from the applicant as part of the healthcare team.

The Enrollment Specialist will review the plan of care and the enrollment paperwork with the applicant and anyone they may designate as a representative. Enrollment is voluntary and participants may disenroll at any time by notifying the LIFE social worker.

The Saint Francis LIFE Service Area

Participants receive services at the LIFE Center and in their homes as needed.

LIFE services are available for eligible seniors within the following zip codes in New Castle County, DE:

19701 19801
19702 19802
19703 19803
19706 19804
19707 19805
19709 19806
19711 19807
19713 19808
19720 19809
19730 19810
19734 19938*
19736 19977*

*Portions of the zip codes located within New Castle County only.

About Saint Francis LIFE

Saint Francis LIFE is a program of Saint Francis Healthcare, a part of Trinity Health, one of the largest multi-institutional Catholic health care delivery systems in the nation. Trinity Health serves people and communities in 21 states with 88 hospitals, 126 continuing care locations – including home care, hospice, PACE and senior living facilities – that provide nearly 2.5 million visits annually.

With the LIFE program, Saint Francis Healthcare demonstrates its commitment to improving the quality of life for everyone in our community, including seniors living in New Castle County who need assistance to remain independent in their own homes.

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302.660.3351
1.800.676.3777 (TTY)
SFLMarketing@che-east.org
SaintFrancisHealthcare.org